



## Breaking The Impasse: Consensual Approaches To Resolving Public Disputes

*By Jeffrey Cruikshank, Lawrence Susskind*

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Drawing on his experience in the MIT-Harvard Public Disputes Program, a leading mediator and his co-author provide the first jargon-free guide to consensual strategies for resolving public disputes—indispensable to citizen activists and to business and government leaders.

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About the Author

**Lawrence Susskind**, one of the founders and associate director of the Program on Negotiation at the Harvard Law School, is also professor of urban studies and planning at MIT.

**Jeffrey Cruikshank** is principal, Winthrop Group, Inc., and former senior editor at the Harvard School of Business Administration.

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